

29.12.2010

All yellow, brown and green cylinders are owned by Liquigas Malta Ltd

In a statement issued today, Liquigas clarified a number of points regarding the refundable deposit.

Customers wishing to return a cylinder will be refunded in full according to the value as shown on the receipt.

Furthermore, on each deposit receipt it is clearly stated that refund will only be given upon presentation of the original receipt.

Over the years, the deposit has increased from €1.16 (Lm 0.50) in 1992 to €25. The last increase to €25 was established in March 2010, and only just over 4,000 cylinders out of the 600,000 available on the market have been issued at this new deposit rate. Distributors were always obliged by Enemalta, and subsequently by Liquigas, to issue a deposit receipt indicating the amount of the deposit paid by the customer.

Although it is normal practise for a deposit only to be refunded with the evidence of a valid receipt, Enemalta had decided, and Liquigas maintained the practice, to refund €5 to any customer who wants to return an empty cylinder without a receipt.

The deposit paid is refundable and gives the customer the right to use the cylinder, but the deposit does not give any ownership rights. In fact, all yellow, brown and green cylinders are owned by Liquigas Malta Ltd, and all costs in relation to the maintenance and testing of these cylinders are borne by Liquigas.

Ends

29.12.2010

Iċ-ċilindri sofor, kannella u ħodor huma propjeta' ta' Liquigas Malta Ltd

Fi stqarrija mahruġa illum, Liquigas iċċarat numru ta' punti dwar id-depożitu rimborżabbli (refundable deposit).

Dawk il-klijenti li jkunu jixtiequ jirritornaw xi ċilindru jingħataw lura d-depożitu tiegħu kollu, skont il-valur muri fuq l-irċevuta.

Barra minn hekk, fuq kull irċevuta tad-depożitu hemm miktub ċar li r-rimborż jingħata biss meta tkun ippreżentata l-irċevuta originali.

Matul is-snin, id-depożitu żdied minn €1.16 (Lm0.50) fl-1992 għal €25. L-aħħar żieda għal €25 kienet stabbilita f'Marzu 2010, u xi madwar 4,000 cilindru mis-600,000 wiehed fis-suq inharġu b'din ir-rata ta' depożitu ġdida. Id-distributuri minn dejjem kienu obbligati mill-Enemalta, u wara anki minn Liquigas, biex joħorġu irċevuta li tkun tindika l-ammont tad-depożitu mħallas mill-konsumatur.

Għalkemm hi prattika normali li d-depożitu jkun mogħti lura biss meta tkun ippreżentata l-irċevuta valida, l-Enemalta kienet iddeċidiet, u Liquigas żammet l-istess prattika, li tagħti lura €5 lil kwalunkwe konsumatur li jkun jixtieq jirritorna ċilindru vojt mingħajr irċevuta.

Id-depożitu mħallas hu rimborżabbli u jagħti d-dritt lill-konsumatur biex juża ċ-ċilindru. Madankollu, id-depożitu ma jagħti l-ebda drittijiet ta' propjeta' fuq iċ-ċilindru. Fil-fatt, iċ-ċilindri sofor, kannella u ħodor huma kollha propjeta' ta' Liquigas Malta Ltd, u l-ispejjeż tal-manutenzjoni u l-ittestjar tagħhom jithallsu minn Liquigas.

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